

Customer Testimonials

April 2011



**Quality and Relevant Continuing Education
Made Easy and Affordable**

TESTIMONIALS

Emergency Response to Terrorism –CBRNE

“This program opened my eyes to all the different possibilities for terrorist to attack us. I feel that everyone in healthcare needs to take this training.”

M. Kerns, Emergency Medical Technician, Clear View Fire Department

“What an eye opening program! Now I know how difficult it is to protect our country with all the ways that terrorist can hurt us.”

D. Baker, Firefighter, Wellsburg Fire Department

“I enjoyed the program, great knowledge and it was also entertaining.”

Lieutenant Hostutter, Police Officer, Ohio County

“I am very satisfied with the CBRNE program – Great Course.”

A. Banker, County Sheriff

“The CBRNE program was VERY GOOD – what an eye-opener!”

J. Doyle, Police Officer, Bethlehem Police Department

Other Programs and Training Briefs

“I recently learned that I had my identity stolen as a result of the Bank of NY Mellon data breach that occurred back in February 2008. I was instructed to look at the government website which was very thorough but also overwhelming. I then read the Spy-Ops Brief on Identity Theft. It was very informative, clear and succinct, and I was able to follow the suggested actions immediately. I would highly recommend this brief to others who experience this unfortunate incident.”

Jacquie D., Financial Executive

“I am really getting in to this course. The briefs are quite informative and learning interesting facts in the process which did not know. I highly recommend this brief (Biological Warfare) to anyone wanting to get into the security industry especially if dealing with terrorism.”

S. Kirkwood, Security Consultant

“Very informative brief (Introduction to Intelligence Technology).”

J. Floyd

“GOOD COURSE! (Certificate in Corporate Crime) I will recommend this to all of my clients.”

J.D., Corporate Security Specialist

“I am very pleased with my Certificate in Counter-Terrorism and found the curriculum to be very informative and enlightening. This is one of the best investments of time & money I've made this year.”

Kenneth Peterson, Security Professional

“This is exactly what the mortgage and real estate industry has needed for some time. Your program has opened my eyes to real estate fraud and how easily I could unknowingly become involved in one of these schemes. Great Program!”

Michelle Kalnas, Real Estate Executive

“Your training brief on Directed Energy Weapons really nails it.”

Victor Sulkowski, Directed Energy Weapons Research Program Director

“Thanks for your professionalism and high standards of customer service.”

Don Myers, Counter-terrorism & Industrial Security

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“What a powerful presentation about the world of Security”

Terry Gall, Security Consultant

“Love the briefs.”

M. Smith, U.S. Navy Information Technology

“Thank you for yesterday’s stimulating briefing on cyber terrorism.”

Norm Snow, Manager, Business Continuity, Tiffany & Co.

“I found your briefing on cyber attacks excellent, even though it was a little scary.”

Tom Bronack, CBCP, DRII Certified Business Continuity Professional

“Your presentation/briefing on Global Security Threats was the best of all the presentations at the SECTOR conference.”

T. Hips

“With the (Spy-Ops) training brief segments on Improvised Explosive Devices, Biological Warfare, Chemical Warfare, and Terror related material I must say that the information has really been a great addition to what I’ve learned from my agency. The (Spy-Ops) briefs provided exactly what I wanted to know, the way it has affected us, and either technological or current methods to resolve these complicated issues.”

Henry Budhram Jr., Transportation Security Administration, Department of Homeland Security

Feedback from the 2006 Tennessee School Board Association Educator Threat Awareness Overview presentation - “This is exactly what we need. This has been the best training I have had since 1994”

Lesa Fitzhugh, Mayor Dover Tennessee, Vice Chairman Dover School Board

“I found “Tracking Terrorism: Follow the Money” very insightful. There are multiple challenges and hurdles to be overcome in the efforts put forth to stem terrorism. I have found other briefs which you have authored and appreciate the attention that you give to each topic. I congratulate you on your work.”

David Loudon, L-3 COMM General Services Group, Intelligence Solutions Division

“The information provided (Online Child Exploitation) was an eye opening kick in the pants. As a parent things are always in the back of your mind. To have it in your face is a scary but welcome wake up.”

Kristy Vliet, Parent

“Private security forces need to keep up with all the changing threats we face and the Spy-Ops training briefs allows you to be prepared for all types of criminal activity giving you the advantage.”

David Sarcopski, Security Guard

“You were amazing. I cannot believe how much better my awareness is after taking your personal protection for business executives training program. I jumped into a taxi last night, and immediately thought about what you taught us in class. You seriously rock.”

Ally Hemming, President, Executive Recruiting Firm

“In the training of private security and government personnel, the Spy-Ops training briefs offer current methods, concise data, and invaluable information for the preparation of personnel bound for fieldwork. Any agency or business looking to keep their foothold on the cutting edge of security should consider using the briefs.”

Edward J. Maggio, Esq., Professor of Criminal Justice, New York Institute of Technology

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“I found the White Collar Crime training brief to be very in-depth and informative. It covered the subject matter in a complete and concise manner. It is a very pertinent and far reaching topic. The inclusion of the types of white collar crime, white collar crime schemes and a summary aided my understanding of this costly type of crime. The exam and online exercise prompted me to do more research and attain an even greater understanding of the subject of white collar crime.”

Dan Walsh, CPA Controller, Albert Elovitz, Inc.

“Scenario-Based Intelligence Analysis (SBIA) is a force-multiplier, value-added intelligence concept that can yield returns for the decision-maker. Not only can SBIA help reduce ambiguity that often plagues intelligence analysis, it also answers the “So what?” of information collected. In the analytical world, this is where the rubber meets the road.”

David Jimenez, Facult, American Military University

“The ICFAI (Institute of Chartered Financial Analysts of India) University is a non-profit organization involved, primarily, in imparting quality education in the area of Management and Finance. ICFAI Books is planning to come out with an Edited Book on "Corporate Espionage" consisting of articles from leading authors and practitioners. In this connection, we find the Training Brief titled "Corporate Espionage", highly suitable and relevant to be included in the book since it makes a distinct contribution, without which a gap will be felt and logical presentation would suffer.”

Nimeesha, ICFAI University Press

“I found the course enlightening and shocking at the same time. In today's innovation economy seemingly innocuous interactions can lead to the destruction of billions of dollars in economic value. I feel much more aware of some of these threats after taking your course.”

David A. Jaffe, Attorney Specializing in Technology

“I think that all medical professionals - especially in urban environments where we may have greater risk of exposure to a terrorist attack - have an obligation to prepared themselves and be able to respond in a crisis-situation. I would hope that our EMS system within the city, as well as Hospital Administration would take advantage of the information contained in your training materials so that in the event of a crisis... the Terrorism Response Team within the hospital could respond quickly to deal with the outcomes.”

Laura Zwirek, CRNA, Nurse Anesthetist

“The Spy-Ops Electronic Bugging course is quite informative. With technology advancing at the fast pace that it is, a course such as this would be very beneficial to any company or individual who may be a target of electronic espionage and would need to stay informed of security threats and solutions.”

Talia, Private Security Services, Israel

“I thought the course content for my Certificate in Counterterrorism was great, but this course is even better. You guys have obviously worked in the CT/Intel field for a while. I'm working as a civilian in tactical security at an Army facility right now. I was a 97B (counter-intel) in the Army National Guard and I'm trying to re-enter the career field as a civilian. I'm hoping my certificates from you will give my resume more credibility.”

Mr. Peterson

“The Spy-Ops Training Brief on Extremist Groups was a real 'eye-opener.' The explanation of how hate groups form and fuel themselves should cause great concern to our society. Moreover, one must assume that international extremist groups, having a world-wide recruiting base and a greater access to resources, are even more organized and pose a much greater threat than the domestic groups explained here. As a University Administrator, we must be aware of the issues surrounding these groups and take steps to thwart the potential formation of these groups on our campuses as well as providing a holistic education that promotes peace and justice.”

Chad Carter, University Administrator

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“It was an eye opening experience to learn how big a problem money laundering is. We had no idea how many organizations are required by law to comply. The training briefs brought this to light as well other insights into compliance.”

Joyce Query, CEO, Management Consulting Company

“When looking at the training brief for biological warfare it informs me of the society we are living in today. I feel that it is extremely important for everyone in, law enforcement, military and private sectors to be educated in what could very well be our next threat in the war on terror. I found the information in this exercise very informative and precise in its delivery. I found it was very informative in identifying the dangers and substances we should be looking for and aware of. The online exam is a great exercise to further educate ourselves in this form of terrorism.”

Dean Cristiano, Police Officer, Allegheny County, PA

“The Spy-Ops personal protection training program for business executives empowered and prepared me so that I can avoid for potentially dangerous situations. As a petite female, business executive, the techniques and advice allows me to know how to react to different life threatening scenarios if they cannot be avoided. The program stressed that you do not have to be physically stronger than your attacker is, but you must know how to react quickly in order to save your life.”

Marina Abanto, Sales Executive, Biotech and Pharmaceuticals Company

“I was basically clueless with regard to how significant the threats are to our information systems. Your course on computer crime opened my eyes. With this new information, we will be planning and implementing new programs that educate and protect the digital nervous system of our company”

Mark Evenston, EVP of Technology

“I read your brief on food safety and found it to be a great source for my research project.”

Sudheer Sreenath, Public Health/Biomedical Sciences Student, University of South Florida

“You guys are great at producing interesting thoughts that challenge the reader.”

Bob C., Intelligence Community

“Nice brief/article in Eye-Spy. Keep up the good work.”

Carl Sontz, P.E., Embassy Liaison

“Love the non B.S. to the point facts in briefs.”

M. Smith

“I recently read your article on electronic warfare and found it interesting and very relevant to today's threats posed by terrorist. I've also read some of your pieces in Eye Spy Magazine. Thanks for all your hard work. It's definitely valuable and makes a difference. Stay safe.”

Stan White, International Association of Counterterrorism and Security Professionals (IACSP)