



SPECIALTY TRAINING PROVIDER

Training Programs

We recognize that each organization is unique and that you may have specific training needs. Spy-Ops offers custom training briefs and programs to address your specific requirements. Our proprietary curriculum development methodology ensures the highest quality product designed around your specific situation. Past topics include:

- Compliance
- Physical Security
- Information Security
- Corporate Crime
- Technology Theft
- Counter-Terrorism CBRNE*

*Chemical, Biological, Radiation, Nuclear and Explosives

Spy-Ops is a leading provider of security, intelligence, defense, risk management, and mitigation training. Our materials are used by governments, intelligence agencies, consultants, law enforcement, private security firms and corporations world-wide. Our unique insights into the critical topics within these industries is codified into our knowledge products. Our proprietary delivery methodology ensures skills transfer. The constant change in today's world requires professionals in every industry to update their knowledge and skills. We strive to provide the opportunity for professionals in the field of Intelligence, Security, Law Enforcement, Personal Protection and Defense to maximize their skills through effective continuing education.

The world and those protecting it are facing new and challenging threats. These new threats and their contributing factors translate into requirements for more and more sophisticated knowledge and up-to-date training. To enable professionals and organizations to improve security, reduce risks and mitigate claims of negligence, continuing education is essential. Toward that end, Spy-Ops offers a suite of training programs that are designed to meet the specific needs of our worldwide client base.

Our consultants and subject matter experts will work closely with your organization to define and deliver the highest quality programs. Our team of experts will create a comprehensive and customized program that will provide valuable and timely information on the topic of your choice. Our programs can be delivered either through a Spy-Ops professional trainer or by your in-house trainer or training department.

With over 500,000 training products distributed worldwide, executives and decision makers have been briefed by our team of professionals. We have provided our services to numerous industries at all levels of the organization. Our customized programs enable organizations to achieve superior performance and reduce risks by developing learning solutions which add strategic value at an affordable cost. Spy-Ops can become your strategic partner in delivering skills and knowledge to your organization.

Together we can work to ensure that you and your staff have the skills necessary to respond to and manage the constantly changing threats we face from natural disasters, man-made events or acts of violence and terrorism.



For the true professional in any field, knowledge acquisition is a career-long activity!

CONTACT

Spy-Ops

4017 Washington Road
Mail Stop #348
McMurray, PA 15317

P 888-650-0800
F 412-291-1193
I www.spy-ops.com

SPECIALITY COURSES

We offer specialty courses for classroom and distance learning. These programs represent the latest information about strategies, tactics, threats and techniques within our chosen subject matter.

Many of our programs are not found anywhere else. Course such as:

Scenario Based Intelligence Analysis

TEDS - Transient Electromagnetic Pulse Devices

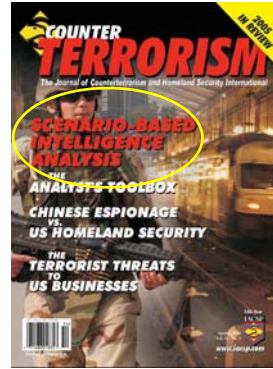
Emergency Response to CBRNE Incidents

Improvised Explosive Devices including Vehicle Borne IEDs.

And the list goes on. Our programs have been recognized by leaders in the industry and academia as is clearly represented in the following feedback.

"Scenario-Based Intelligence Analysis (SBIA) is a force-multiplier, value-added intelligence concept that can yield returns for the decision-maker. Not only can SBIA help reduce ambiguity that often plagues intelligence analysis, it also answers the "So what?" of information collected. In the analytical world, this is where the rubber meets the road."

*David Jimenez, Faculty
American Military University*



Our goals are simple, to provide high quality continuing education for first responders, law enforcement security and counter-terrorism as well as industry professionals.

What our customers say about our programs.

"With the (Spy-Ops) training brief segments on Improvised Explosive Devices, Biological Warfare, Chemical Warfare, and Terror related material, I must say that the information has really been a great addition to what I've learned from my agency. The (Spy-Ops) briefs provided contained exactly what I wanted to know, the way it has affected us, and either technological or current methods to resolve these complicated issues."

*Henry Budhran Jr.
Department of Homeland Security
TSA*

"This program opened my eyes to all the different possibilities for terrorists to attack us. I feel that everyone in healthcare needs to take this training."

*M. Kerns
EMT, Clear View FD*

"What an eye opening program! Now I know how difficult it is to protect our country with all the ways that terrorists can hurt us."

*D. Baker
Firefighter, Wellsburg FD*

"This is exactly what we need. This has been the best training I have had since 1994"

*Lesla Fitzhugh
Mayor Dover, Tennessee*

"I enjoyed the program, great knowledge and it was also entertaining."

*Lieutenant Hostutter
Police Officer, Ohio County*

"I am very satisfied with the CBRNE program – Great Course."

*A. Bankey
County Sheriff*

"The CBRNE program was VERY GOOD – what an eye-opener!"

*J. Doyle
Police Officer, Bethlehem PD*

COURSE DELIVERY

Spy-Ops' program delivery methodology coupled with our seasoned professional training staff is flexible enough to adapt and integrate your content as well as deliver your entire program. The methodology encompasses the four areas of the educational process, which consist of curriculum development, preparation, as-

essment and accountability. Our trainers have delivered hundreds of programs in formal educational institutions like the New York Institute of Technology, as well as corporate and regional government training settings. These trainers have received multiple awards at the institutional and international levels, and hold nu-

merous certifications (i.e. NFPA Level II Instructor.)

We hold ourselves to the highest professional standards. The quality of our work is clearly evidenced by the testimonial feedback we continue to receive. A few quotes from previous clients are represented in the column to the right.

SUPPORT

Many organizations find that they require assistance when planning and preparing for crisis situations including natural disasters as well as acts of terrorism. We offer a suite of support services that include consulting, table top exercises, simulations, exercise planning and independent evaluations. Our crisis consultants have deep expertise

in helping clients identify and reduce their exposure to risks such as terrorist attacks, corporate fraud, school violence, technology failure and systems sabotage. Our experts come from a variety of backgrounds, including law, emergency management, international intelligence and business consulting. We are poised to help you design a comprehensive plan that en-

compasses crisis management and emergency response. We help you prevent incidents from occurring and respond effectively if and when a crisis occurs.

Let us help you design, implement, train and test your staff's ability to respond to and manage emergencies, whether natural, man-made or acts of terror.

PROGRAMS CURRENTLY AVAILABLE

Skills and knowledge are critical to success as a professional in the defense, intelligence, security or law enforcement fields, as well as corporate executives, educators, and private citizens. For this reason, Spy-Ops has gone to great lengths to create a series of Certificate Programs specifically designed to address the continuing education needs of targeted groups and individuals. These programs, delivered via CD, are focused on a variety of topics that are directly related to events that threaten the health and well-being of citizens throughout the world.

In these programs, clients will learn the most recent security techniques and gain an understanding of the newest trends in technology aimed at safeguarding corporations and their human resources. All of the base content used in our training programs has been developed within the last year and is updated regularly. The topics we cover represent new information on emerging trends pertaining to threats, technology, and techniques that professionals require to keep their skills sharp and up-to-date. Our network of contacts, tools, methodologies and open source intelligence techniques all provide value to increase the quality of the materials included in each training brief. While there is no one organization in charge of certifying training in the area of defense, security and intelligence, we provide a record of your training and certificates of achievement.

The Certificate Program consists of multiple modules (ranging from 4 modules to 14 modules). Each module takes approximately 1 1/2 hours to complete and are sold as a complete package for \$29.95 to \$159.95 each. The topics are inter-related and centered on government and corporate disciplines. The programs can be ordered via the Spy-Ops website, www.spy-ops.com, delivered via CD or e-mail and contain all necessary materials in Adobe Acrobat format (PDF). Once completed, the participant takes a comprehensive exam and submits it for scoring. If successful, they receive a Certificate of Completion, issued by the Technolytics Institute. The tangible benefits of our programs include career advancement, professional recognition, personal safety and job security.

Additionally, Spy-Ops has created a series of training briefs specifically designed for our clients. These briefs represent new information on emerging trends pertaining to threats, technology, and techniques that professionals require to keep their skills sharp and up-to-date. Our network of contacts, tools, methodologies and open source intelligence techniques all provide value to increase the quality of the materials included in each training brief.

We work in perhaps the most dynamic industry there is. Change is constant and failure to keep up with new threats has dire consequences. Keeping abreast of real and perceived dangers can be daunting. For example, in data collected from government sources, industry leaders and business executives, the following identifies the current top five business risks facing management today: 1) Terrorism, 2) Organized Crime, 3) Corporate and Economic Espionage, 4) Global Competition, 5) Cyber Crime. Couple these risks with the highly dynamic field of technology and the requirement to stay up-to-date is evident.

Certificate Programs

Counter-Terrorism Awareness

Corporate Crime & Espionage

Industrial Safety & Security

Personal Protection for Elected Officials

Personal Protection for Corporate Executives

Advanced Security Services for Private Security Guards

Private Investigation Services

Executive Protection Services

Personal Protection for Individuals

Educator Threat Awareness

Anti-Money Laundering

UnRestricted Warfare

Spying - Tradecraft 101

Computer & Information Security

Mortgage Fraud

Terrorism: CBRNE

Enterprise Risk Management

Cyber Warfare

SUBSCRIPTION PROGRAM

An accelerated rate of change, greater complexity, and increased global threats of terrorist acts have created an avalanche of new risks and challenges. Continuing Education is essential for keeping in touch with the fields of security, intelligence and risk management. Noted for our depth of coverage of breaking trends, events and emerging risks, the Spy-Ops Continuing Education Subscription Service (CESS) ensures you are up-to-date and have the latest publically available intelligence on the topics relevant to you. The subscription service is an indispensable series of training briefs that explores issues of common interest to security and risk management professionals worldwide. Choose from one of our 5 focus areas, and we will deliver the briefs to your employees via email, score their exams and report to you the results. Our focus areas are Information Security, Physical Security, Risk Management, School Violence or a combination of the four. We offer three levels of continuing education listed below.

Quarterly \$50 USD per individual

Bi-Monthly \$75 USD per individual

Monthly \$150 USD per individual



All of our training materials have been developed by practicing professional. These programs are based on working knowledge, tools and techniques used by professionals in this field. The CESS subscription service provides a convenient, reliable and efficient means of maintaining continuing professional education (CPE) information. The subscription service is provided over the Internet whereby a user receives his or her training materials and can take the test online or on paper.

Program Benefits Include:

- ◆ Obtain continuing education credit
- ◆ Self-directed learning at your own pace
- ◆ Designed by experienced practitioners
- ◆ Taught/Supported by practicing professionals
- ◆ Linked to other relevant information
- ◆ Flexible & easily accessible
- ◆ Certification optional

FEEDBACK

"The Spy-Ops continuing education programs provide timely and relevant materials that expanded my knowledge about the risk environment we operate in today. I can not see how anyone can feel comfortable working in this dynamic field without continuing education."

M. Childers

Spy-Ops provides the highest quality training solutions to security, intelligence, risk management, defense and first responder communities. Individuals can take their careers to the next level and maximize their chance for success! By learning new skills, they can reduce a company's liability and greatly improve its ability to manage security risks.

Take just one course, subscribe to our Continuing Education Program or sign up for the complete Certificate program today. Visit our web site for additional information on all of our programs and find out why we are the world leader. If you would like us to customize courses for your company, contact us at 888-650-0800 or email us at info@spy-ops.com.

PROFESSIONALISM

A profession is an occupation, vocation or career where specialized knowledge of a subject, field, or science is applied.

Professions are usually regulated by professional bodies that may set examinations of competence, act as a licensing authority for practitioners, and enforce adherence to an ethical code of practice.

The rapid change going on in the world today requires all professionals to continuously update their skills.

Many professions require that their practitioners maintain between 12 and 40 hours of continuing education training per year.

In a recent study, the average curriculum is between 4 and 7 years old, in contrast to Spy-Ops programs which are at a maximum of 24 months old.

DID YOU KNOW

Congress has recently held hearings on the lack of training in the private security industry.

Nearly 40% of all continuing education is now delivered by email with online exam capabilities.

The merging of physical security and information security is creating a huge market and new opportunities for those who are cross trained.

www.Spy-Ops.com

Spy-Ops training briefs can be ordered individually for \$12.95 each and provide a comprehensive and in-depth review of a topic that is directly related to current events and targeted threats. Each training brief takes approximately one and one-half hours to complete and includes a 5 question multiple choice examination. Additionally, an on-line exercise is included to reinforce key learning objectives.

CURRENTLY AVAILABLE TRAINING BRIEFS

Training Brief Name	Money Laundering
Corporate Espionage	Corporate & Industrial Terrorism
Disaster Preparedness Kit	Information Warfare
Unmanned Aerial Vehicles	Surveillance
Body Armor	Gang Activity
Armored Vehicles	Computer Hacking
Creating a Microdot	Personal Protection
Human Intelligence Gathering Techniques	Travel Security
Global Positioning Systems	Situational Awareness
Digital Spying	International Drug Trafficking
How Spies Get Caught	Illegal Drug Warfare - Specialty
Interrogation	Smuggling
Islamist Terrorism	Tracking Terrorist Financing
Long Range Microphones	Nuclear Weapons
Dirty Bombs	UnRestricted Warfare
Biological Warfare	International Law Warfare
Electronic Bugging Systems	Economic Warfare
Chemical Weapons	Critical Infrastructure Protection
Security Systems	On-line Child Exploitation
Introduction to Intelligence Technology	Technology Warfare
Improvised Explosive Devices	Political Warfare
Domestic Terrorism	Psychological Warfare
Biometric Security Devices	Cyber Terrorism
Directed Energy Weapons	Environmental warfare
Terrorist Recognition	Financial Warfare
Digital Footprints	Cultural Warfare
Identity Theft	School Violence
Secret Intelligence	Resource Warfare
White-Collar Crime	Cyber-Bullying
Extremist Groups	Mortgage Fraud
Forensics-DNA Identification	Bombs and Explosives
Scenario Based Intelligence Analysis	Transient Electro-Magnetic Devices (TEDs)
Social Engineering	Business Continuity Planning
Terrorism - Strategies & Tactics	eDiscovery
Computer Crime	eCrime



"I think that all medical professionals - especially in urban environments where we may have greater risk

of exposure to a terrorist attack - have an obligation to prepared themselves and be able to respond in a crisis-situation. I would hope that our EMS system within the city, as well as Hospital Administration would take advantage of the information contained in the **Spy-Ops** training materials so that in the event of a crisis... The Terrorism Response Team within the hospital could respond quickly to deal with the outcomes."

Laura Zwirek, CRNA
Nurse Anesthetist



"Tracking Terrorism: Follow the Money" I found very insightful. There are multiple challenges and hurdles to be overcome in the efforts put forth to stem terrorism. I have found other briefs which you have authored and as the first appreciate the attention that you give to each topic. I congratulate you on your work.

David Loudon
L-3 COMM General Services Group
Intelligence Solutions Division

CONTACT

Spy-Ops
4017 Washington Road P 888-650-0800
Mail Stop #348 F 412-291-1193
McMurray, PA 15317 I www.spy-ops.com

